

Business Consultant (Learning & Organizational Development) - PLA03349-17

Description

You're a strategic thinker who can capture business insights and stakeholder feedback, and apply those to bring a fresh perspective to our learning, recognition, leadership and organizational development programs.

Join our team

Are you a design thinker who is passionate about applying your skills in learning and change leadership expertise within a team responsible for driving technology innovation? Excited to bring your creative thinking and program management skills to help take our high performance culture to the next level?

In this role, within our Technology Strategy (TS) team, you will work closely with senior leaders, business primes, and stakeholders across the organization to deliver key strategic and transformational initiatives. Specifically, you will be responsible for owning, driving and reporting on key culture programs that help make our team an amazing place to work. Today, you could be transforming a recognition program touching thousands of team members, and tomorrow, you could be pulling together a strategy for a leadership development event series. The possibilities are endless, as we're always looking for new ideas on how we can continue to develop and evolve our team.

Want to be part of a team driving innovation?

The Technology Strategy team is responsible for creating TELUS' next-generation technology roadmap and delivering best-in-class network and technology solutions to enable a superior customer experience and transform the way we deliver service to our customers. Our team is also responsible for evolving TELUS' business models, supply chain and technology investments so that our customers get faster access to the latest services.

You will be part of our Business Strategy and Enablement team within Technology Strategy – a small but multi-functional team with a big scope, responsible for strategic planning and reporting, business enablement, marketing, scorecard tracking, resource management, leadership development and engagement initiatives.

Here's the impact you'll make and what we'll accomplish together

The specific focus areas for the Business Consultant will evolve on an ongoing basis based on the needs of our business and will initially cover the following areas:

- Provide leadership and/or support in the delivery of TS-specific programs (i.e. Top Rung recognition program, learning and career initiatives, Leaders' Forums, etc.)
- Coordinate events such as fireside chats, lunch and learns and webinars to support team member development and knowledge sharing about new technologies and other strategic topics of interest across TS
- Work with primes and key stakeholders across TS to successfully lead and manage the implementation of various programs, including business continuity planning and other corporate initiatives
- Conduct analysis and prepare executive-level summary reports to support decision making and drive operational effectiveness
- Own and drive implementation of other TS-specific business projects as required

Here's how

You will have:

- Proven ability to work with all levels of the leadership team including executives
- Ability to engage a broad set of stakeholders and influence priorities in other teams
- Exceptional written, verbal and presentation skills
- Strong understanding of project management best practices
- Excellent business acumen, analytical and problem-solving skills
- Ability to work effectively in a fast-paced, agile team environment
- Expertise in using MS Excel for data analysis and MS PowerPoint for executive level presentations
- Bilingualism (English & French) an asset

Qualifications

You're the missing piece of the puzzle

- With 8-10+ years of related leadership development, business analysis and/or consulting experience
- With 2+ years in a telecommunications service provider or technology organization
- With proven experience implementing cross-functional program plans and leading change initiatives
- With a Bachelor's Degree in Business Administration (or related discipline)
- With an MBA or Masters' in Organizational Development/Leadership (or related discipline)

Who is TELUS?

We're a high-performing team of individuals who collectively make TELUS one of the leading telecommunications companies in Canada. Our competitive consumer offerings include wireline, wireless, internet and Optik TV™. We also deliver a compelling range of products and services for small, medium and large businesses; and have carved out a leadership position in the health, energy, finance and public sector markets with innovative industry specific solutions.

Everyone belongs at TELUS. It doesn't matter who you are, what you do or how you do it, at TELUS, your unique contribution and talents will be valued and respected. Because the more diverse perspectives we have the more likely we are to crack the code on what our customers want and our communities need.

Do you share our passion?